

A 4-DAY LEARNING EVENT

QUALITY+ACCOUNTABILITY+SAFEGUARDING (QAS)

QAS IN ACTION

PUTTING PRINCIPLES INTO PRACTICE:
TOWARDS SMARTER, SAFER,
AND MORE ACCOUNTABLE AID

DECEMBER 4-7, 2025
BANGKOK, THAILAND



community
WORLD service peace
resilience
dignity

 **Sphere**

 **CHS Alliance**

QA HUB ASIA
BUILDING LOCAL LEADERS CAPACITY
FOR QUALITY AND ACCOUNTABILITY

act
Church of Sweden



WHY WOULD YOU JOIN?

A framework for Quality, Accountability, and Safeguarding is essential for translating our core humanitarian values into actions. It aims to ensure that these values are consistently applied, resulting in meaningful impact for the communities and people we serve. (Source: [QAS in Action: A Smart Guide for Aid Actors](#))

The current challenges we face are also an opportunity to move from fragmented efforts to joined-up, principled action, to replace heavy systems with smarter, people-first approaches. **Quality, Accountability, and Safeguarding (QAS)** are not abstract commitments but lived practices, and this should be visible in every stage of our work.

This learning event offers an interactive space for QAS champions, programme managers, focal points, safeguarding leads, local NGO leaders, coordination actors, monitoring and evaluation specialists and donor

representatives, to strengthen their capacity to apply, adapt, and cascade QAS principles in real-world settings.

By joining this learning event, you will be better equipped to navigate today's operational realities, ensuring that quality, accountability, and safeguarding remain core to your work and your leadership, even in challenging contexts.



WHAT YOU WILL GAIN?

By the end of this learning event, participants will have:



Strengthened Leadership on QAS for individual & collective action

Confidently apply QAS principles in complex local contexts and strengthen peer support to advance community-centered, cost-effective, and coordinated responses.



Skills to Mentor and Multiply Good Practice

Concrete mentoring techniques and peer-learning strategies to inspire teams and partners, and help embed QAS into everyday practice while joining a global network of QAS professionals committed to mutual support, shared learning, and collective accountability.



QAS in Action Guide Contextualised

The [QAS in Action – A Smart Guide for Aid Actors](#) is the main driver to co-create and contextualise practical tools, training aids, and messaging tailored to specific work environments, ensuring real-world relevance and long-term application across diverse settings.



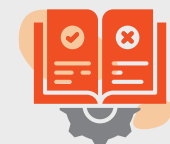
WHO SHOULD JOIN?

This learning event is for professionals already leading or supporting Quality, Accountability, and Safeguarding (QAS) and ready to multiply good practice.

Eligible participants include:

- Quality and accountability leaders, focal points, mentors, and safeguarding, including PSEAH practitioners
- Programme managers, trainers, and field facilitators
- Local or national NGO leaders working directly with communities
- Coordination actors or donor staff promoting principled collaboration and area-based approaches

Participants should have experience applying QAS in practice, the ability to mentor others, and a commitment to share tools, examples, and learning to strengthen collective QAS efforts.



WHAT WILL BE THE LEARNING FLOW?

- Reading and exploring [QAS in Action – A Smart Guide for Aid Actors](#)
- Pre-Event: Online orientation, learning needs and capacity assessment
- 4-Day Onsite: Practical sessions across five QAS areas
- Post-Event: Online follow-up, peer support groups, mentoring follow-up, resource sharing
- Documenting best practices in QAS



WHAT WILL IT COST YOU?

USD 700 per participant for National/Local Organisations

USD 1150 per participant for international agencies and organisations

This fee is subsidised.

This cost-effective learning package includes shared accommodation, refreshment and lunch on training days, materials, and expert facilitation.

Places will be allocated on a first come first served basis.

Disclaimer: Please note that Community World Service Asia (CWSA) will not be responsible for arranging or covering any travel or visa-related expenses. All participants are expected to manage their own travel arrangements and associated costs. Kindly also note that CWSA will not be issuing invitation letters for visa purposes.



HOW CAN YOU APPLY?

APPLY: Click [HERE](#)

DEADLINE: September 30th, 2025

First come-First serve basis

QUESTIONS: qa.support@communityworldservice.asia



REGIONAL HUMANITARIAN PARTNERSHIP WEEK 2025

Optional participation in [Regional Humanitarian Partnership Week](#): 8-10 December 2025. Please note, RHPW is a separate event and requires its own registration. Accommodation and other costs for RHPW are not covered under this learning event.

You can register for RHPW 2025 [HERE](#)



ABOUT THE ORGANISER

Community World Service Asia (CWSA) is a humanitarian, development, and advocacy organisation, registered in the global South and implementing initiatives across Asia Pacific and Africa. CWSA is a member of the Core Humanitarian Standard (CHS) Alliance and Sphere, is the Regional Partner to Sphere in the Asia Pacific region and the focal point for the Asian Disaster Reduction & Response Network's (ADRRN) Quality & Accountability Hub.

MEET THE FACILITATION TEAM:



Lead Facilitator:

Sylvie Robert is an independent consultant and trainer with over 30 years of global experience across the humanitarian-development-peace nexus. She specializes in Accountability to Affected Populations, quality assurance in complex settings, and safeguarding (including PSEAH). Sylvie has worked with NGOs, UN agencies, and the Red Cross Movement in Africa, Asia, the Middle East, and beyond, co-creating context-specific tools, strategies, and learning events. A certified trainer and workplace misconduct investigator, she is known for her practical, people-centered, and ethical approach to humanitarian action. She is the author of the QAS in Action – A Smart Guide for Aid Actors.



Co Facilitator:

Rizwan Iqbal is a seasoned humanitarian professional with 14+ years of global experience in promoting Quality and Accountability (Q&A) standards. He is a certified trainer in Sphere, CHS, MERS, and Complaints Mechanisms, having facilitated workshops across 33 countries. Rizwan has supported academic integration of humanitarian standards and advised numerous INGOs on quality programming. He has led Q&A responses in major crises, including post-earthquake Nepal and Typhoon Haiyan in the Philippines. Currently, he serves as the Global Quality and Accountability Coordinator at an esteemed network, supporting 135 members across 120 countries.



Co Facilitator:

Tooba Siddiqi leads regional initiatives on Quality, Accountability, and Safeguarding (QAS) at Community World Service Asia. She has designed and facilitated over 30 QAS trainings across Asia-Pacific, supporting organisations to apply the CHS, Sphere Standards, and AAP commitments in practical, locally relevant ways. As the Q&A Hub Lead with ADRRN and Co-Chair of the ACT Alliance Q&A Reference Group, Tooba plays a key role in strengthening collective accountability, mentoring networks, and advancing community-led, principled humanitarian action across the region.

Managers of the QAS initiatives will join the learning event to share their experiences and exchange with the participants e.g., [CHS Alliance](#), [Sphere](#), [Humanitarian Standards Partnership-HSP](#), [ICVA Network](#), [ADRRN](#)